

PatientLink ProScan Printing and Scanning Guidelines



INTRODUCTION

PRINT DIRECTLY FROM THE PDF – DO NOT USE A COPIER OR FAX MACHINE TO MAKE COPIES

Do not use a copy machine to make copies.

Copy machines will often resize an image and cause an error at scanning.

Do not use a fax machine to make copies.

Fax machines will cause the bubbles to become darker than desired and may cause the software to pick up empty dark bubbles as marks on the paper.

For trouble-free printing and scanning of PatientLink ProScan forms, it is important to read and follow the guidelines contained in this document. **Most scanning problems are due to the improper printing of forms.**

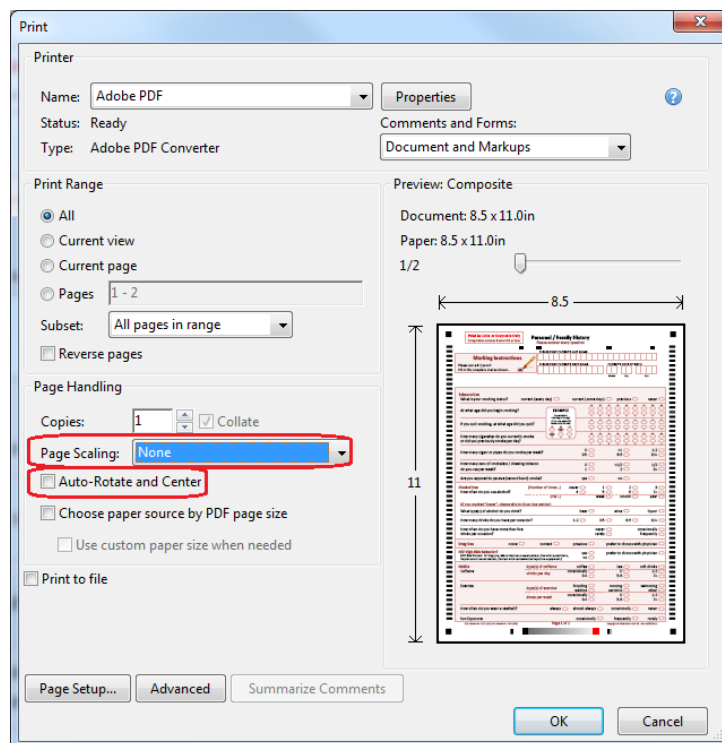
PRINTING GUIDELINES USING ADOBE ACROBAT READER

DO NOT ALLOW SCALING OF PRINT

Open the **Adobe Acrobat Reader** printing dialog box by pressing **Ctrl+P**.

Page Scaling must be set to **None**.

Auto-Rotate and Center must be left unchecked.

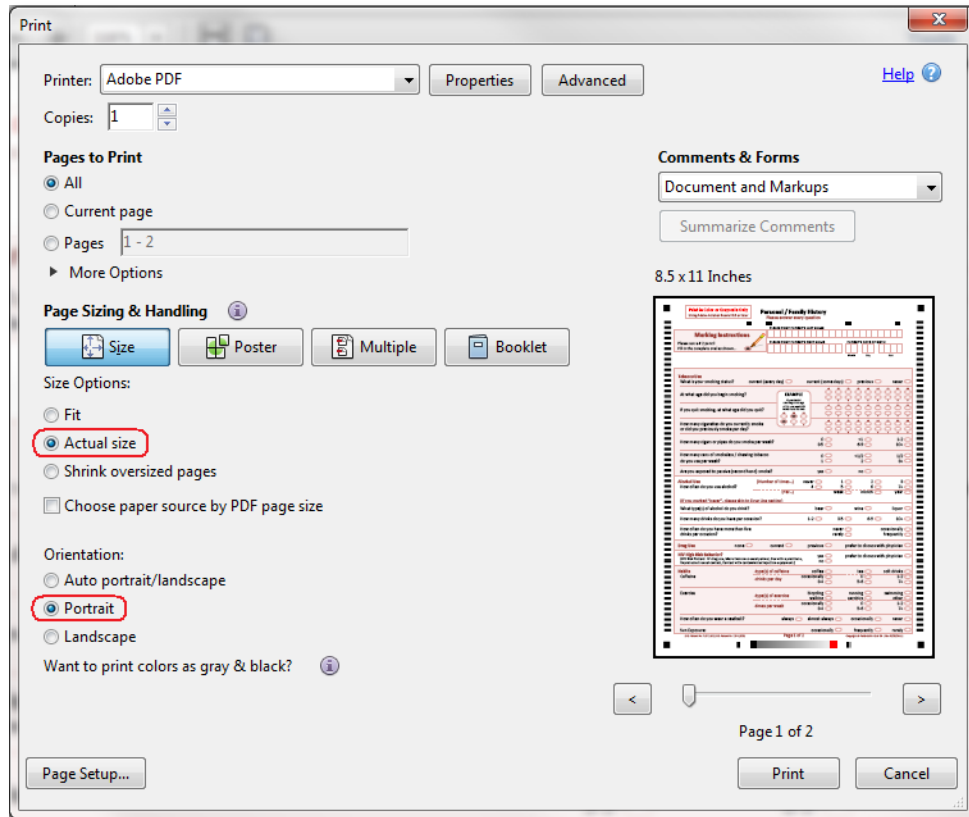


The options may appear differently in the dialog box you are viewing.

If so:

Size Options must be set to **Actual size**.

Orientation must be set to **Portrait**.



PRINTING SAMPLES

PatientLink ProScan forms must be printed on white paper using **GRAYSCALE** (shades of gray), or in **COLOR**.

Print in Color or Grayscale Only
Using Adobe Acrobat Reader 8.0 or later

USING COLOR PRINTING IS BEST, BUT NOT NECESSARY.

With color printing, the bubbles will be light and will "drop out". This prevents false positive readings.

Print in Color or Grayscale Only
Using Adobe Acrobat Reader 8.0 or later

Personal / Family History

Please answer every question

PLEASE PRINT PATIENT'S LAST NAME

PLEASE PRINT PATIENT'S FIRST NAME PAT

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Marking Instructions

Please use a # 2 pencil
Fill in the complete oval as shown...

Tobacco Use

What is your smoking status? current (every day) current (some days)

At what age did you begin smoking?

If you quit smoking, at what age did you quit?

How many cigarettes do you currently smoke or did you previously smoke per day?

EXAMPLE

If you started smoking at the age of 21, you would fill in the ovals like this:

10	20	30
<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
1	2	3

10	20	30
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1	2	3

10	20	30
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1	2	3

USING GRAYSCALE PRINTING WILL RESULT IN GOOD SCANNING QUALITY.

With grayscale printing, the bubbles will be light and will “drop out”. This prevents false positive readings.

This image shows a form titled "Personal / Family History" with the instruction "Please answer every question". It includes a "Marking Instructions" box that says "Please use a # 2 pencil" and "Fill in the complete oval as shown...". The form has several questions with multiple-choice options represented by bubbles. The bubbles are light gray, which allows them to be easily distinguished from the background during scanning. The questions include "Tobacco Use" with options for "current (every day)" and "current (some days)", and two questions about smoking age with options 10, 20, and 30. An "EXAMPLE" box shows how to fill in a bubble for the number 21. The form also has fields for "PLEASE PRINT PATIENT'S LAST NAME" and "PLEASE PRINT PATIENT'S FIRST NAME".

USING BI-TONAL (pure black and white) PRINTING WILL CAUSE SCANNING PROBLEMS!

Bi-tonal printing (from a fax machine or photocopier) will force the light colors to black, which will result in scanning problems. The most common error is a false positive reading.

This image shows the same "Personal / Family History" form as above, but printed in bi-tonal (pure black and white). The bubbles are now solid black, which makes them difficult to distinguish from the background during scanning. This results in false positive readings. The form includes the same "Marking Instructions" and questions as the grayscale version, but the visual quality is significantly degraded due to the lack of gray tones.

DO NOT HOLE PUNCH PATIENTLINK FORMS

PatientLink forms should not be hole punched before scanning. The holes will scan as pure black and will cause scanning problems. The punched holes will also interfere with the black rectangular clock marks that run along the sides of the form.

The image shows a PatientLink form titled "Personal / Family History" with the instruction "Please answer every question". The form includes a "Marking Instructions" box that says "Please use a # 2 pencil" and "Fill in the complete oval as shown...". There are two rows of checkboxes for "PLEASE PRINT PATIENT'S LAST NAME" and "PLEASE PRINT PATIENT'S FIRST NAME". At the bottom, there is a question about "Tobacco Use" with two radio button options: "current (every day)" and "current (some days)". A red circle highlights a hole punch mark on the left side of the form, near the "Marking Instructions" box.

PAPER THICKNESS

Use white 8 ½" x 11" paper only. When printing a single sided form, standard copy paper will suffice. For double sided forms, PatientLink recommends using 24 pound paper.

DO NOT print two single sided forms on one sheet of paper. Doing so will result in reading errors.

DO NOT print a single sided English form and a single sided Spanish version on one sheet of paper. Doing so will result in reading errors.

PRINT COMPANY REFERRALS

If you are interested in having a print company produce a large quantity of Scan Forms, below are companies that we have worked with and fully understand the printing needs of PatientLink Scan Forms. They are able to provide services to companies nationwide.

Print Place

1130 Ave. H East
Arlington, TX 76011
877-405-3949
817-701-3700 fax
Printplace.com

Great Lakes Printing Solutions, Inc.

5163 Robert Hunter Drive
Muskegon, MI 49441
800-530-9876
800-798-2640 fax
tgroleau@glpsi.com

SCANNING GUIDELINES

FEED THE DOCUMENT STRAIGHT INTO THE SCANNER

It is important to feed the document straight into the scanner. PatientLink will detect the degree of "skew" or "twist" of each scan. In order to prevent erroneous readings, PatientLink will reject any document that is skewed or twisted. To align the paper when introducing it into the scanner, use the guides at the edges of the input tray.

Sales@MyPatientLink.com 405-735-5144